



TAKE-HOME GUIDE

Your Home Tech, Made Simpler.

Patient help. Clear explanations. No question too small.

KAMLOOPS HOME TECH

Digital Guardian Promise
Patience. Respect. Simplicity.

START HERE

You do not need to diagnose it first.

Tell me what you wanted to happen. "The printer won't print" or "the Wi-Fi is bad upstairs" is a perfectly good place to begin.

Something stopped working

Phones, printers, Macs, Windows PCs, TVs, apps and updates.

The Wi-Fi does not reach

Mesh Wi-Fi, Starlink, dead zones, streaming and gaming.

I bought something new

Cameras, doorbells, smart lights, speakers and consoles.

I want to feel safer online

Recovery planning, two-step verification, privacy and scam awareness.

A CALMER KIND OF SUPPORT

Fix the problem. Teach the person.

I look for the root issue, test the setup with you and explain the useful part in plain language.

● Internet → ● Router → ● Wi-Fi →
● Your devices

Electrical or cable-pulling work: coordinated with a licensed professional when required.

Leave confident, not dependent.

WHAT WE CAN WORK ON

Everyday technology, together.

Computers & phones

Updates, setup, transfers, storage, apps, backups and everyday questions.

Connectivity & entertainment

Wi-Fi, streaming, gaming systems, smart TVs and the equipment behind them.

Smart home

Doorbells, cameras, lights, speakers, hubs and privacy settings.

Coaching

Learn by doing at your pace, then keep a short reference card for later.

USEFUL HABITS

Digital confidence travels home with you.

Password Peace of Mind

A securely stored hint-based notebook can help some people remember account recovery paths without recording full passwords.

Connecting with Family

Video calls, photos and messaging, practised on the device you actually use.

The AI Shield

A private family safe word can be one extra check. If a call asks for money or information, pause and call the person back using a number you already know.

Health & Wellness Tech

Device setup and privacy coaching for reminders, tracking apps and voice assistants. Not medical advice or emergency monitoring.

DETACH & KEEP

Today we worked on

- ☐ Wi-Fi ☐ Computer ☐ Phone
☐ Printer ☐ Smart home ☐ Other

One thing to remember:

If it happens again:



Need the instructions again?

Replace this placeholder with the final website help-page QR code before printing

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